



Equipment required for a 'social tourism accommodation centre'¹



To correspond to the 'social tourism accommodation centre' category, you have to fulfil the following obligations as regards equipment, among others.

ESTABLISHMENT, INFORMATION

- The exterior is clean and in good condition.
- The exterior lighting is suitable and in good condition.
- The establishment has an area set aside for the reception with a counter and seats to welcome guests and their luggage.
- The reception service operates 7 days a week (possibly with an interactive terminal and the actual presence of a member of staff from 8.00 am to 7.00 pm) and guests can access the establishment at any time.
- Permanent lighting in good working order is installed in the corridors (100 lx), the halls and the communal areas.
- If there are more than two floors: the establishment has at least one lift serving all levels intended for the accommodation of guests, from the ground floor (which is not considered a floor).
- General cultural and tourist information about the region in various languages, including English, French and Dutch.
- In the bedrooms, the media (A4 documents, for example) on which the safety instructions and information about the rates charged for the services provided are displayed are visible, clean and in good condition. The information is available at least in French, Dutch and English.
- The establishment also includes:
 - a room in which breakfast is served;
 - a drinks dispenser;
 - a lounge/bar with colour television broadcasting international channels, remote control and radio channels;
 - an Internet corner with a computer and printer;
 - a telephone connected directly for outside calls to the accommodation;
 - a kitchen area available to guests;
 - a washing machine and drier;
 - an iron and ironing board;
 - a selective waste sorting system per level;
 - a sheets and towels collection point per level.
- One bedroom for people with reduced mobility (with a bathroom that complies with PRM standards) is available per module of 50 bedrooms.

BEDROOMS

- All the bedrooms have an identified entrance door that can be locked.
- At least one window provides natural lighting.
- The windows have opaque windows or similar equipment and translucent curtains or similar equipment.

¹ centre d'hébergement de tourisme social/ verblijfscentrum voor sociaal toerisme

- If the windows cannot be opened, there is a ventilation or an air-conditioning system.
- There is a main light switch at the entrance to the room.
- Each double room has at least one easily accessible power socket indicating the voltage.
- The shared bedrooms have at least two easily accessible power sockets.
- In addition, each bedroom contains the following furniture:
 - a table;
 - one chair per guest;
 - a clothes rack or similar equipment;
 - beds equipped with a mattress, a mattress cover, a pillow and bedding that fits the beds (additional cover upon request);
 - a bedside lamp controlled from the bed;
 - an area fitted out to hang clothes and serve as a chest of drawers and at least two coat hangers per person.

BATHROOM FACILITIES

- For the bedrooms intended for four people and more, the toilet area is separate or located nearby.
- The toilet area is equipped with:
 - a seat with rim and flush;
 - toilet paper (at least one new, spare roll);
 - a small waste bin.
- The bathroom has at least the following equipment:
 - adequate general electric lighting (100 lx);
 - a window or ventilation grid that can be opened or a mechanical ventilation system;
 - a bath or a shower with hot and cold running drinking water available 24/24. The bath has a plug or a comparable mechanism;
 - a washbasin with hot and cold running drinking water, available 24/24;
 - a facility near the washbasin with storage areas;
 - a washbasin mirror;
 - electric lighting for the washbasin (approx. 200 lx);
 - a free electric power switch near the washbasin mirror, indicating the voltage;
 - a chair or comparable equipment for sitting on;
 - a small waste bin;
 - a heating appliance in the bathroom.
- A hand towel and a bath towel can be provided for each guest upon request.
- A poster encourages guests to save water, energy and linen.

MORE INFO

www.economy-employment.brussels

